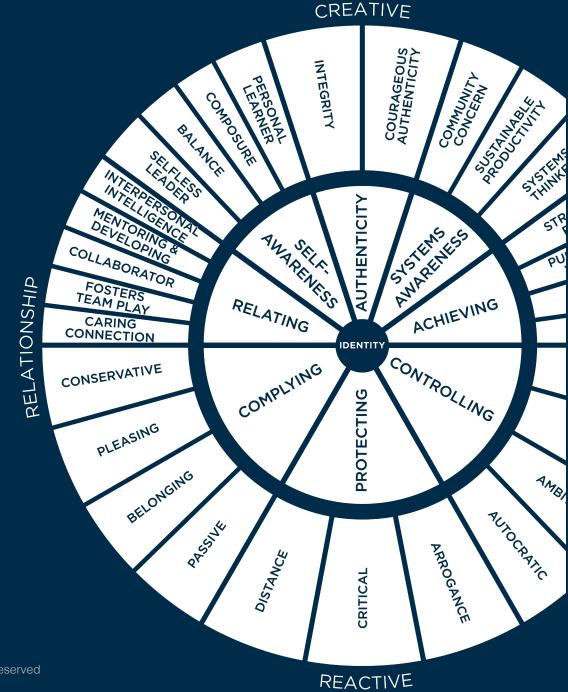
# Scale Your Influence Beyond Individual Coaching

Expand your reach with the Collective Leadership Assessment™

Michael O'Connor - Summer 2023

LEADERSHIP CIRCLE



#### **OUR PURPOSE**

We exist to evolve the conscious practice of leadership, to steward the planet, and to awaken us all to our inherent unity.





#### **SESSION OBJECTIVES**

During this 60-minute session, we will explore:

- How to use the Universal Model of Leadership™ with groups and organizations for collective change.
- Ways to expand your practice beyond individual coaching.
- Leveraging the Collective Leadership Assessment™ to reinforce key insights.
- Conclude with a Q&A session.

### Placeholder for Polling Question 1:

How many Leadership Circle Profiles have you debriefed?

- 1 None yet
- 2 Up to 5
- 3 Between 5 and 10
- 4 More than 10
- 5 Dozens!

raccionaci for i onling Question 2.

#### Which statement best describes your current practice?

- 1- Internal company leaders
- 2 Mostly one-on-one coaching
- 3 Mostly group/team-based coaching
- 4- Combination of one-on-one and group coaching



#### Meta-Data: Building The Business Case for Leadership

| ☐ Most research confirms that leadership (and the culture it creates) is really the ONLY  |
|---|
| single differentiator between organizations.  |
| □ Research confirms effective leadership ( <i>Creative</i> ) outperforms ineffective ( <i>Reactive</i> ) leadership.                                  |
| ☐ People (ose with choice) join great companies and leave lousy bosses (companies with ineffective leaders are vulnerable to losing the best talent). |
| ☐ A great strategy implemented by ineffective leadership is sure to fail.   |
| □ Culture ALWAYS trumps strategy And leadership is the <i>Number One</i> influence on culture.  |
| ☐ Research: Most effective organizations make developing leaders a strategic focus.   |



#### What is Group Coaching?

- Cohort/group based offerings with multiple leaders participating.
- Guided experience through the same experience at the same time.
- ☐ Using the power of community to help leaders learn from each other, keep each other accountable, and grow together.
- ☐ Often includes a combination of synchronous and asynchronous learning.

#### **Benefits to Leader / Organization**

#### Scale:

Your offerings from one-on-one.... To one-to-many. Lower per person cost than 1:1 coaching.

#### **Impact:**

Collaboration, shared learning, organizational knowledge sharing, trust, accountability, commitment, team building, learning tension...







#### **Benefits to You**



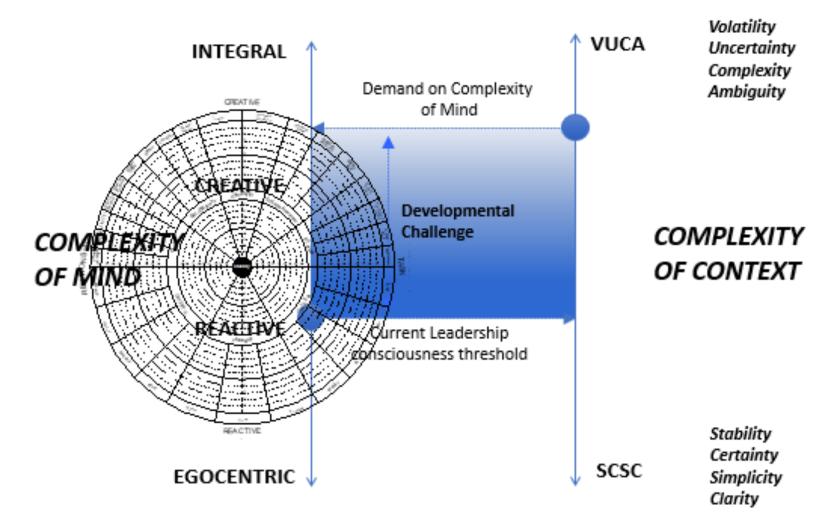
- Your impact at scale!
- Better use of your time
- Increased and more predictable income
- Capacity to reach more clients
- Faster business growth
- . Better value for your clients
- Less complicated scheduling
- Possibilities of up-selling to next-level coaching programs





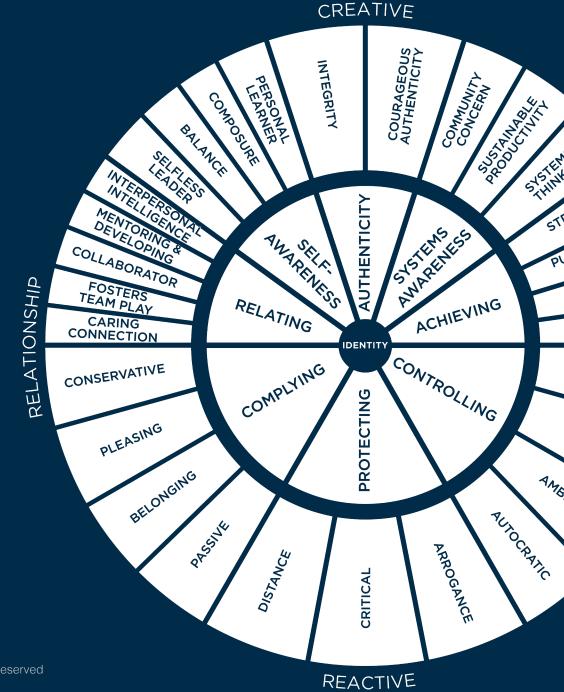
#### **Development Journey**

#### LEADERSHIP EFFECTIVENESS IS MEDIATED BY GAP BETWEEN SELF AND CIRCUMSTANCE



## Collective Leadership Assessment

# LEADERSHIP CIRCLE



#### FAQ: Intended Audience:

Leadership - Deploying Self into Circumstances to Create Outcomes that Matter to Us.

<u>Leadership Circle Profile</u>: generally, Middle Manger / Director level or above

LC: Manager Edition: Leadership roles that are less complex (e.g. first line supervisor)

Collective Leadership Assessment:
Groups, Teams or Entire Organizations



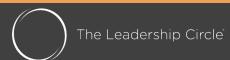
## Key Differences Between Leadership Circle Profile and the Collective Leadership Assessment

### Leadership Circle 360 Assessment

- A 360 measuring leadership domains for an <u>individual leader</u>.
   Self scores vs Total Evaluators
- At one point in time
- Is diagnostic in nature, allows a senior leader or group to contemplate potential Reactive and Creative patterns as individuals.

### Collective Leadership Effectiveness Assessment

- Focus of analysis is on <u>collective</u> <u>leadership (or team)</u>
- Measures gap between <u>current</u> leadership effectiveness (**Actual**) and <u>aspirational</u> (future) leadership effectiveness (**Ideal**)
- Is directional / prescriptive in nature and deeply informs the Collective Lead Dev Agenda





#### **Two Doorways for Consideration:**

Start with *Leadership Circle 360*'s with all participating leaders.

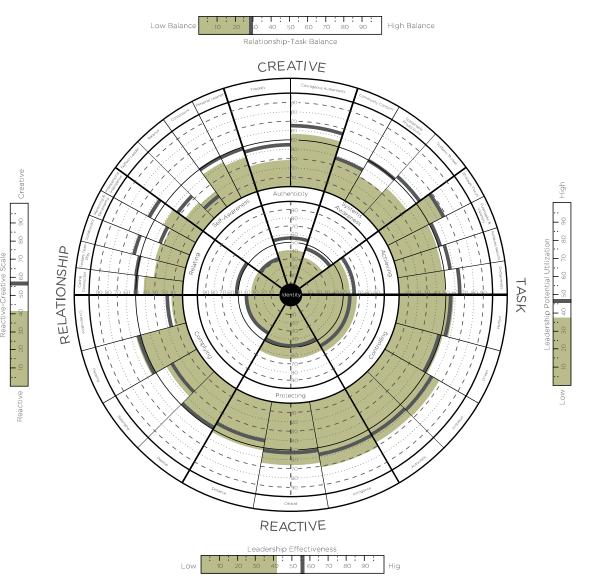
- Start with the Collective Leadership

  Assessment
- Group Debrief
- Ongoing Group Coaching
- Offer the individual 360's a few months later

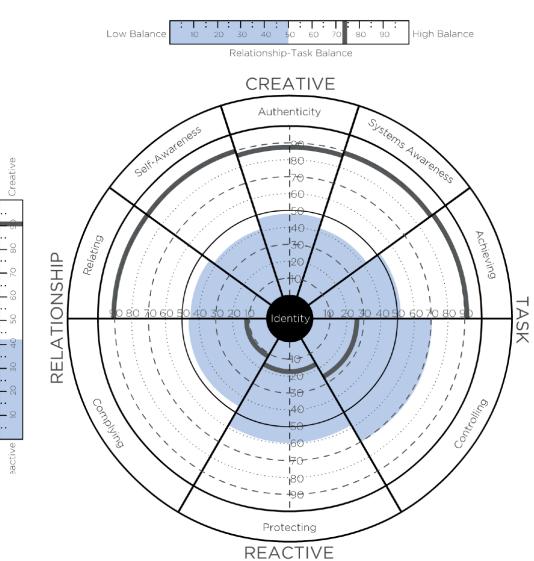




#### Leadership Circle Profile Group Report



#### Collective Leadership Assessment



## Key Differences Between LCP Group Profile and the Collective Leadership Effectiveness Assessment

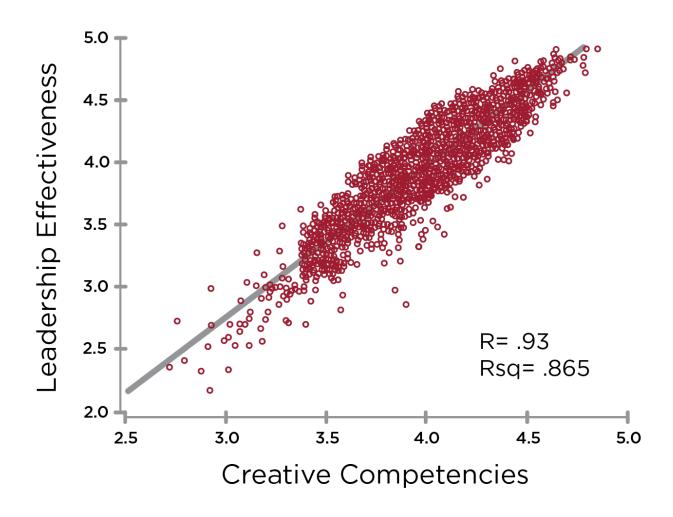
## Leadership Circle Aggregate Group Profile

- Is a group rollup of a collection of individual Leadership Circle Profiles
- Focus of analysis is on the individual, and then scores are aggregated across the selected group

## Collective Leadership Effectiveness Assessment

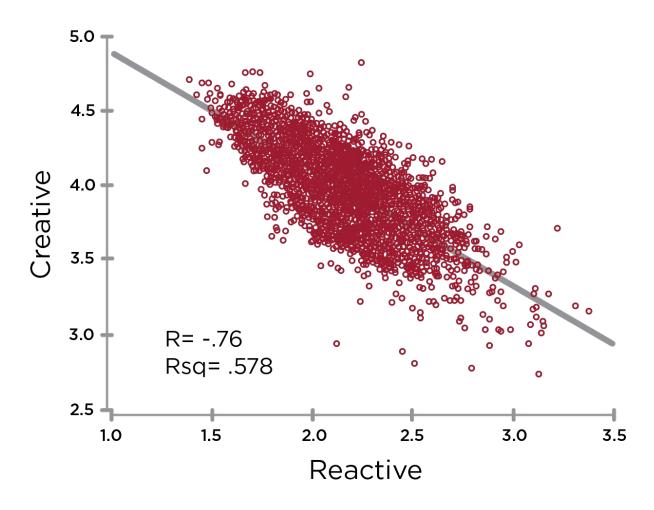
- Measures gap between current leadership effectiveness (Actual) and aspirational leadership effectiveness (Ideal)
- Focus of analysis is on collective leadership

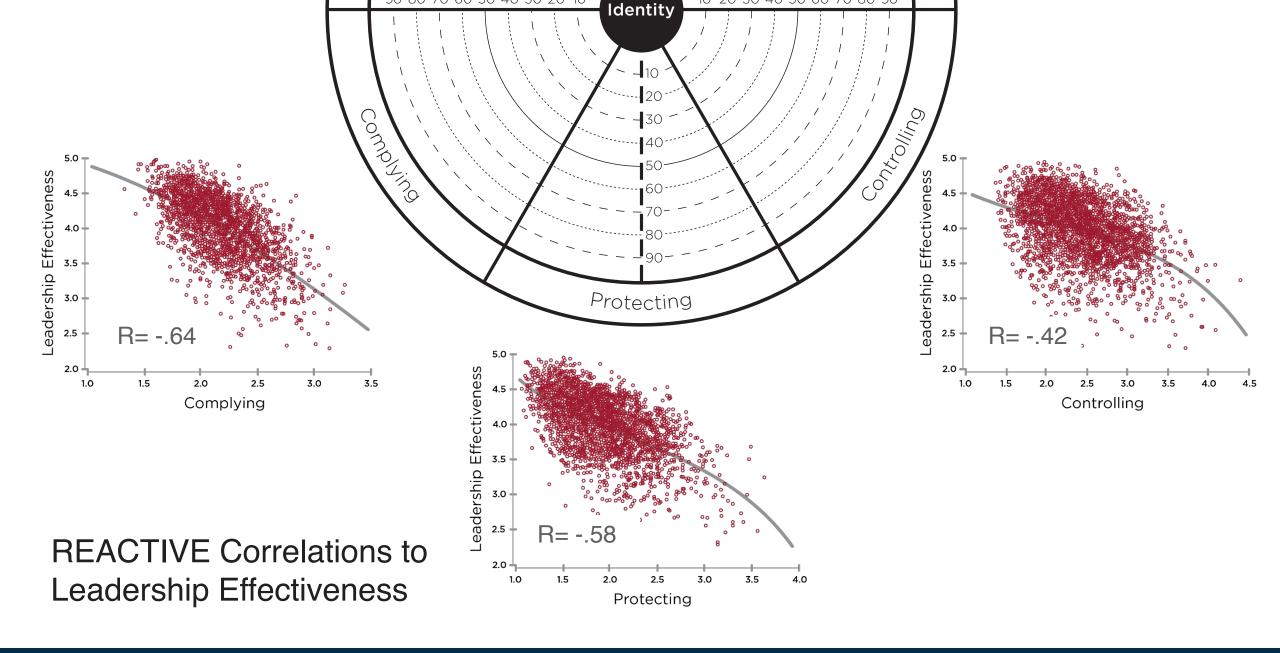
#### Leadership Effectiveness & Creative Competencies



**CREATIVE** Correlations to Leadership Effectiveness 5.0 = Leadership Effectiveness 5.0 🖥 eadership Effectiveness eadership Effectiveness R = .782.5 3.0 Authenticity R = .80R = .80Authenticity Systems Awareness self-Awareness. 2.0 2.5 2.5 3.0 3.5 Self Awareness Systems Awareness 5.0 -Leadership Effectiveness Effectiveness Achieving Relating eadership 3.0 R=.90 R = .8350 40 30 20 10 10 20 30 40 50 60 70 80 90 Identity Relating Achieving

#### Creative Competencies & Reactive Tendencies





| Self-Awareness<br>Average Response   | <b>34 %</b><br>8.52 | <b>79 %</b> 11.27    | Dimension Questions   |
|--------------------------------------|---------------------|----------------------|---|
| Selfless Leader<br>Average Response  | <b>46 %</b><br>9.44 | <b>61 %</b> 10.72    | Take forthright action without needing recognition.                   |
|                                      |                     |                      | Get the job done with no need to attract attention to themselves.     |
| Balance<br>Average Response          | <b>39 %</b><br>8.05 | 66 %<br>10.11        | Balance work and personal life.                                       |
|                                      |                     |                      | Find enough time for personal reflection.                             |
| Composure<br>Average Response        | <b>48 %</b><br>9.73 | <b>82 %</b><br>12.49 | Are composed under pressure.  |
|                                      |                     |                      | Handle stress and pressure very well.                                 |
| Personal Learner<br>Average Response | 32 %<br>7.47        | 82 %<br>12.01        | Investigate the deeper reality that lies behind events/circumstances. |
|                                      |                     |                      | Learn from mistakes.  |



| Achieving<br>Average Response              | <b>28 %</b><br>8.06 | 83 %<br>12.36        | Dimension Questions  |
|--|---------------------|----------------------|--|
| Strategic Focus<br>Average Response        | <b>35 %</b><br>8.00 | <b>81 %</b><br>12.07 | Establish a strategic direction that helps the organization to thrive. |
|  |                     |                      | Provide strategic direction that is thoroughly thought through.        |
| Purposeful & Visionary<br>Average Response | <b>20 %</b> 6.71    | <b>78 %</b> 12.03    | Articulate a vision that creates alignment within the organization.    |
|  |                     |                      | Inspire others with vision.  |
| Achieves Results<br>Average Response       | <b>37 %</b><br>9.83 | <b>73 %</b> 12.60    | Are proficient at achieving high quality results on key initiatives.   |
|  |                     |                      | Pursue results with drive and energy.                                  |
| Decisiveness<br>Average Response           | <b>38 %</b><br>7.76 | <b>88 %</b><br>12.91 | Are efficient decision makers.   |
|  |                     |                      | Make decisions in a timely manner.                                     |



| Controlling      | <b>47 %</b> | <b>34 %</b> | Dimension Questions  |
|------------------|-------------|-------------|--|
| Average Response | 7.68        | 6.45        |  |
| Perfect          | <b>28 %</b> | <b>48 %</b> | Need to perform flawlessly.  Need to excel in every situation.                     |
| Average Response | 7.17        | 8.78        |  |
| Driven           | <b>39 %</b> | <b>51 %</b> | Push themselves too hard.  Try too hard to be the best at everything they take on. |
| Average Response | 7.16        | 8.07        |  |
| Ambition         | <b>38 %</b> | <b>50 %</b> | Are excessively ambitious.  Believe winning is what really matters.                |
| Average Response | 7.26        | 8.16        |  |
| Autocratic       | <b>56 %</b> | <b>28 %</b> | Have to get their own way.  Pursue results at the expense of people.               |
| Average Response | 8.02        | 5.16        |  |



#### Collective Leadership Assessment

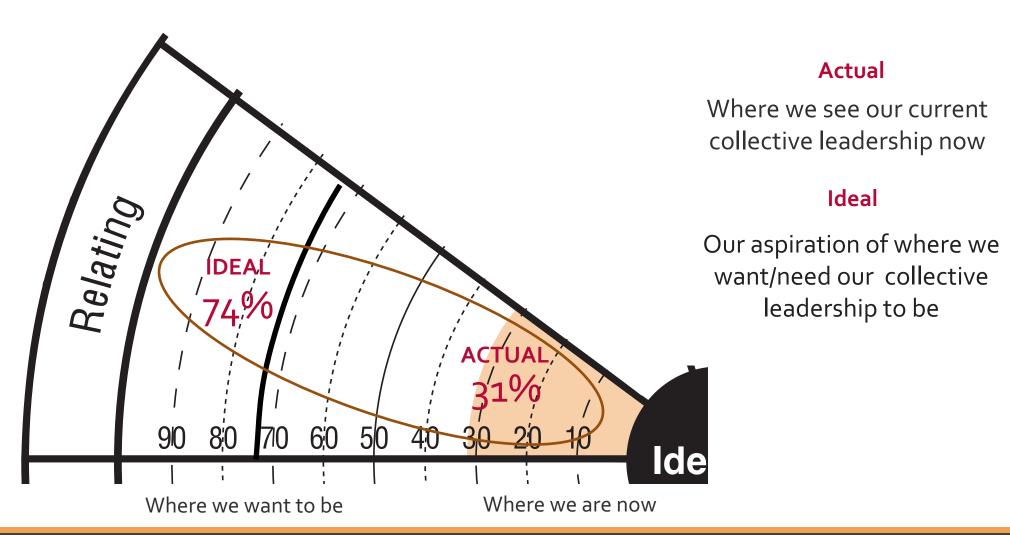
#### Bank Collective Leadership Assessment

Average Response on a 15 point scale

|                           | Actual Avg | Actual % | Ideal Avg | Ideal % |
|---------------------------|------------|----------|-----------|---------|
| Relating                  | 8.07       | 31 %     | 11.33     | 74 %    |
| Self-Awareness            | 8.52       | 34 %     | 11.27     | 79 %    |
| Authenticity              | 7.78       | 25 %     | 11.97     | 81 %    |
| Systems Awareness         | 6.81       | 19 %     | 10.59     | 72 %    |
| Achieving                 | 8.06       | 28 %     | 12.36     | 83 %    |
| Controlling               | 7.68       | 47 %     | 6.45      | 34 %    |
| Protecting                | 6.39       | 49 %     | 3.55      | 16 %    |
| Complying                 | 7.70       | 58 %     | 4.30      | 11 %    |
|                           |            |          |           |         |
| Reactive-Creative Scale   | 15.92      | 38 %     | 22.02     | 85 %    |
| Relationship-Task Balance | 0.86       | 43 %     | 0.92      | 73 %    |



#### **RELATING** (Creative)



CLA Report Summary (page 15)

Shows gap between Actual and Ideal for all dimensions.

Gaps of 25%+ are "significant".

Red Negative Numbers indicate Reactive Tendencies (wanting less).

#### Sorted by Gap Between Actual and Ideal

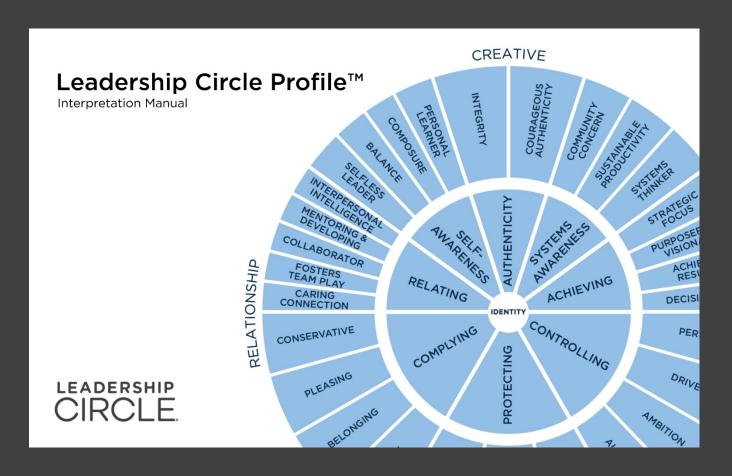
| Senior Team                | Actual % | Ideal % | Gap % |
|----------------------------|----------|---------|-------|
| Dimensions                 | _        | _       | -     |
| Balance                    | 21 %     | 89 %    | 68    |
| Decisiveness               | 38 %     | 88 %    | 50    |
| Integrity                  | 42 %     | 92 %    | 50    |
| Sustainable Productivity   | 44 %     | 92 %    | 48    |
| Courageous Authenticity    | 38 %     | 85 %    | 47    |
| Involvement                | 42 %     | 87 %    | 45    |
| Fosters Team Play          | 44 %     | 88 %    | 43    |
| Systems Thinker            | 49 %     | 89 %    | 40    |
| Personal Learner           | 48 %     | 88 %    | 40    |
| Interpersonal Intelligence | 49 %     | 89 %    | 40    |
| Mentoring & Developing     | 47 %     | 86 %    | 39    |
| Strategic Focus            | 53 %     | 92 %    | 38    |
| Purposeful & Visionary     | 56 %     | 92 %    | 35    |
| Customer Focus             | 54 %     | 90 %    | 35    |
| Collaborator               | 50 %     | 81 %    | 30    |
| Caring Connection          | 57 %     | 87 %    | 29    |
| Composure                  | 57 %     | 85 %    | 28    |
| Selfless Leader            | 30 %     | 54 %    | 24    |
| Community Concern          | 70 %     | 92 %    | 21    |
| Achieves Results           | 63 %     | 76 %    | 12    |
| Distance                   | 34 %     | 8 %     | -25   |
| Perfect                    | 61 %     | 30 %    | -31   |

#### Sorts Tables from CLA Report

| Sorted By Actual           |          |         | Sorted By Ideal               |          |         |
|----------------------------|----------|---------|-------------------------------|----------|---------|
| Bank Culture Surve         | Actual % | Ideal % | Bank Culture Surve            | Actual % | ideal % |
|                            |          |         |                               |          |         |
| Dimensions                 |          |         | Dimensions                    |          |         |
| Passive                    | 73 %     | 24 %    | Decisiveness                  | 38 %     | 88 %    |
| Critical                   | 58 %     | 26 %    | Interpersonal Intelligence    | 43 %     | 86 %    |
| Autocratic                 | 56 %     | 28 %    | Sustainable Productivity      | 23 %     | 84 %    |
| Distance                   | 51 %     | 25 %    | Personal Learner              | 32 %     | 82 %    |
| Pleasing                   | 49 %     | 23 %    | Composure                     | 48 %     | 82 %    |
| Collaborator               | 48 %     | 65 %    | Strategic Focus               | 35 %     | 81 %    |
| Composure                  | 48 %     | 82 %    | Courageous Authenticity       | 38 %     | 81 %    |
| Selfless Leader            | 46 %     | 61 %    | Integrity                     | 24 %     | 80 %    |
| Conservative               | 46 %     | 8 %     | Fosters Team Play             | 27 %     | 79%     |
| Arrogance                  | 44 %     | 13 %    | Involvement                   | 37 %     | 79%     |
| Interpersonal Intelligence | 43 %     | 86 %    | Purposeful & Visionary        | 20 %     | 78%     |
| Balance                    | 39 %     | 66 %    | Mentoring & Developing        | 35 %     | 78%     |
| Driven                     | 39 %     | 51 %    | Systems Thinker               | 35 %     | 78 %    |
| Courageous Authenticity    | 38 %     | 81 %    | Achieves Results              | 37 %     | 73 %    |
| Ambition                   | 38 %     | 50 %    | Balance                       | 39 %     | 66 %    |
| Decisiveness               | 38 %     | 88 %    | Collaborator                  | 48 %     | 65 %    |
| Involvement                | 37 %     | 79 %    | Customer Focus                | 33 %     | 65 %    |
| Achieves Results           | 37 %     | 73 %    | Selfless Leader               | 46 %     | 61 %    |
| Strategic Focus            | 35 %     | 81 %    | Driven                        | 39 %     | 51 %    |
| Mentoring & Developing     | 35 %     | 78 %    | Ambition                      | 38 %     | 50 %    |
| Systems Thinker            | 35 %     | 78 %    | Perfect                       | 28 %     | 48 %    |
| Customer Focus             | 33 %     | 65 %    | Caring Connection             | 27 %     | 47 %    |
| Belonging                  | 33 %     | 11 %    | Community Concern             | 17 %     | 45%     |
| Personal Learner           | 32 %     | 82 %    | Autocratic                    | 56 %     | 28 %    |
| Perfect                    | 28 %     | 48 %    | Critical                      | 58 %     | 26 %    |
| Fosters Team Play          | 27 %     | 79 %    | Distance                      | 51 %     | 25%     |
| Caring Connection          | 27 %     | 47 %    | Passive                       | 73 %     | 24 %    |
| Integrity                  | 24 %     | 80 %    | Pleasing                      | 49 %     | 23 %    |
| Sustainable Productivity   | 23 %     | 84 %    | Arrogance                     | 44 %     | 13%     |
| Purposeful & Visionary     | 20 %     | 78 %    | Belonging                     | 33 %     | 11 %    |
| Community Concern          | 17 %     | 45 %    | Conservative                  | 46 %     | 8%      |
| Summary Dimensions         |          |         | Summary Dimensions            |          |         |
| Complying                  | 58 %     | 11%     | Achieving                     | 28 %     | 83 %    |
| Protecting                 | 49 %     | 16%     | Authenticity                  | 25 %     | 81 %    |
| Controlling                | 47 %     | 34 %    | Self-Awareness                | 34 %     | 79 %    |
| Self-Awareness             | 34 %     | 79 %    | Relating                      | 31 %     | 74 %    |
| Relating                   | 31 %     | 74 %    | Systems Awareness             | 19 %     | 72 %    |
| Achieving                  | 28 %     | 83 %    | Controlling                   | 47 %     | 34 %    |
| Authenticity               | 25 %     | 81 %    | Protecting                    | 49 %     | 16 %    |
| Systems Awareness          | 19 %     | 72%     | Complying                     | 58 %     | 11 %    |
| Summary Measures           |          |         | Summary Measures              |          |         |
| Relationship-Task Balance  | 43 %     | 73 %    | Reactive-Creative Scale       | 38 %     | 85 %    |
| Reactive-Creative Scale    | 38 %     | 85 %    | Relationship-Task Balance     | 43 %     | 73 %    |
| COLUMN OF COURT            |          |         | r to according to an order to |          |         |

| Sorted By Ideal to Ideal   |         |                     | Sorted By Gap Between Actual | and Idea |         |       |
|----------------------------|---------|---------------------|------------------------------|----------|---------|-------|
| Bank Culture Surve         | Ideal % | ideal to<br>ideal % | Bank Culture Surve           | Actual % | Ideal % | Gap % |
| Dimensions                 |         |                     | Dimensions                   |          |         |       |
| Critical                   | 26 %    | 66 %                | Sustainable Productivity     | 23 %     | 84 %    | 61    |
| Autocratic                 | 28 %    | 63 %                | Purposeful & Visionary       | 20 %     | 78 %    | 58    |
| Passive                    | 24 %    | 62 %                | Integrity                    | 24 %     | 80 %    | 56    |
| Driven                     | 51 %    | 61 %                | Fosters Team Play            | 27 %     | 79 %    | 52    |
| Ambition                   | 50 %    | 59 %                | Personal Learner             | 32 %     | 82 %    | 50    |
| Distance                   | 25 %    | 58 %                | Decisiveness                 | 38 %     | 88 %    | 50    |
| Perfect                    | 48 %    | 55 %                | Passive                      | 73 %     | 24%     | -49   |
| Decisiveness               | 88 %    | 53 %                | Strategic Focus              | 35 %     | 81 %    | 46    |
| Composure                  | 82 %    | 52 %                | Mentoring & Developing       | 35 %     | 78 %    | 43    |
| Interpersonal Intelligence | 86 %    | 49 %                | Interpersonal Intelligence   | 43 %     | 86 %    | 43    |
| Achieves Results           | 73 %    | 47 %                | Courageous Authenticity      | 38 %     | 81 %    | 43    |
| Customer Focus             | 65 %    | 47 %                | Systems Thinker              | 35 %     | 78 %    | 43    |
| Arrogance                  | 13 %    | 45 %                | Involvement                  | 37 %     | 79 %    | 42    |
| Systems Thinker            | 78 %    | 44 %                | Conservative                 | 46 %     | 8 %     | -38   |
| Integrity                  | 80 %    | 44 %                | Achieves Results             | 37 %     | 73 %    | 36    |
| Courageous Authenticity    | 81 %    | 43 %                | Composure                    | 48 %     | 82 %    | 34    |
| Mentoring & Developing     | 78 %    | 41 %                | Customer Focus               | 33 %     | 65 %    | 32    |
| Personal Learner           | 82 %    | 39 %                | Critical                     | 58 %     | 26 %    | -32   |
| Selfless Leader            | 61 %    | 39 %                | Arrogance                    | 44 %     | 13 %    | -31   |
| Involvement                | 79 %    | 39 %                | Community Concern            | 17 %     | 45 %    | 28    |
| Purposeful & Visionary     | 78 %    | 39 %                | Autocratic                   | 56 %     | 28 %    | -28   |
| Sustainable Productivity   | 84 %    | 38 %                | Balance                      | 39 %     | 66 %    | 27    |
| Pleasing                   | 23 %    | 38 %                | Distance                     | 51 %     | 25 %    | -26   |
| Fosters Team Play          | 79 %    | 37 %                | Pleasing                     | 49 %     | 23 %    | -26   |
| Collaborator               | 65 %    | 36 %                | Belonging                    | 33 %     | 11%     | -22   |
| Strategic Focus            | 81 %    | 33 %                | Caring Connection            | 27 %     | 47 %    | 20    |
| Belonging                  | 11 %    | 27 %                | Perfect                      | 28 %     | 48 %    | 20    |
| Conservative               | 8 %     | 26 %                | Collaborator                 | 48 %     | 65 %    | 17    |
| Ralance                    | 66 %    | 25 %                | Selfless Leader              | 46 %     | 61 %    | 15    |
| Caring Connection          | 47 %    | 21 %                | Driven                       | 39 %     | 51 %    | 12    |
| Community Concern          | 45 %    | 21 %                | Ambition                     | 38 %     | 50 %    | 12    |
| Summary Dimensions         |         |                     | Summary Dimensions           |          |         |       |
| Controlling                | 34 %    | 61 %                | Authenticity                 | 25 %     | 81 %    | 56    |
| Protecting                 | 16 %    | 54 %                | Achieving                    | 28 %     | 83 %    | 55    |
| Complying                  | 11 %    | 44 %                | Systems Awareness            | 19 %     | 72 %    | 53    |
| Authenticity               | 81 %    | 41 %                | Complying                    | 58 %     | 11 %    | -47   |
| Achieving                  | 83 %    | 36 %                | Self-Awareness               | 34 %     | 79 %    | 45    |
| Relating                   | 74 %    | 30 %                | Relating                     | 31 %     | 74 %    | 43    |
| Self-Awareness             | 79 %    | 28 %                | Protecting                   | 49 %     | 16 %    | -33   |
| Systems Awareness          | 72 %    | 27 %                | Controlling                  | 47 %     | 34 %    | -13   |
| Summary Measures           | /0      |                     | Summary Measures             | 4. 70    |         |       |
|                            | 70.0    | 64 %                |                              | 38 %     | 0E o/   | 47    |
| Relationship-Task Balance  | 73 %    |                     | Reactive-Creative Scale      |          | 85 %    |       |
| Reactive-Creative Scale    | 85 %    | 35 %                | Relationship-Task Balance    | 43 %     | 73 %    | 30    |





# PROFILE INTERPRETATION MANUAL





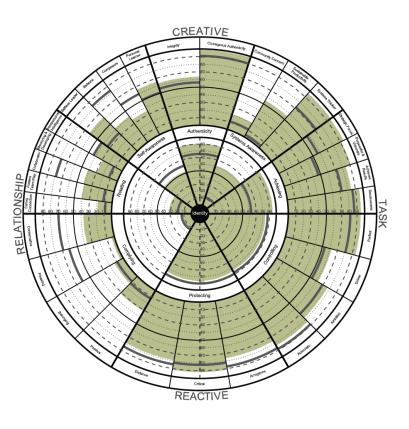


#### FAQ: CLA ASSESSMENT EXPERIENCE

- All program administration is done online with a LC securityenabled (and password protected) web portal.
- 62 questions Questions, based on a 15-point frequency scale.
- Questions answered twice, ACTUAL vs. DESIRED FUTURE.
- No Open ended Questions.
- Takes about 20 minutes to complete, including open-ended questions.

User-friendly options are built into the system to include bookmarking, review options, etc.

#### **Next Steps:**



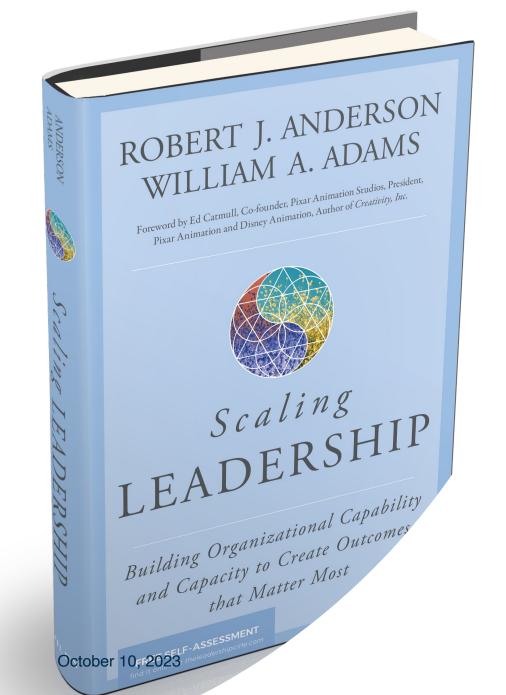
**Request** a one-on-one meeting to discuss, or post a question (put a note in chat)

#### **Register:**

- LeadershipCircle.com
- Certifications
- Level 2: Collective Leadership Assessment
- View Calendar (by region of the world)
- -North America Offerings:
- October 3-4; 8am to 5pm ET
- November 28-29; 8am to 5pm MT
- -Cost is \$1995 USD



# **Breakout Session:** What are some techniques you use (or have seen) in supporting group development?



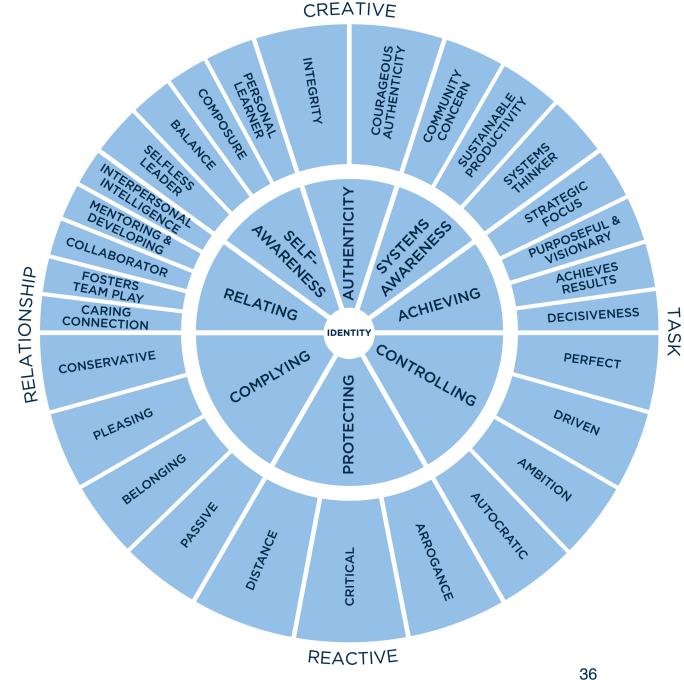
Leadership is scaling the capacity and capability in the organization to create what matters most

# Six Conditions for Scaling Conscious Leadership

- Creative Leadership
- Deep Relationship
- Radical Humanity
- Higher Purpose
- Systematize Development
- Generative Tension

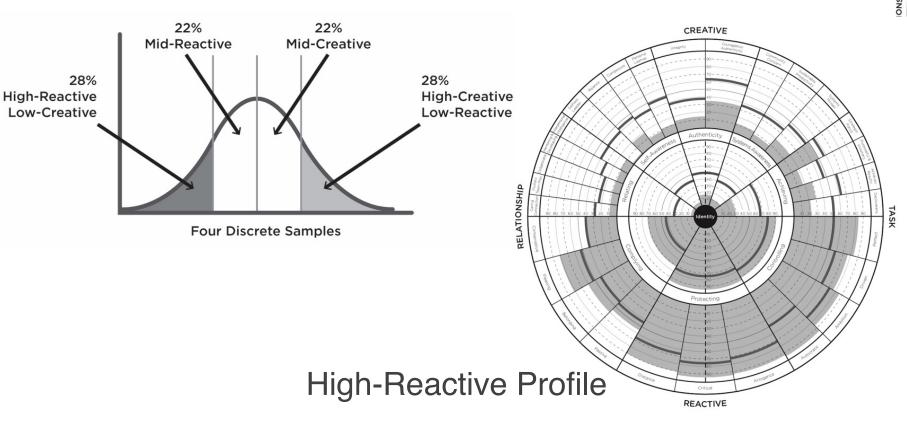
#### **Six Conditions** for Scaling Conscious Leadership

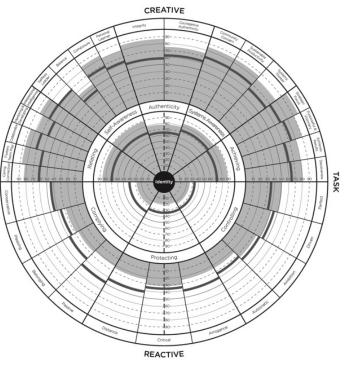
- Creative Leadership
- Deep Relationship
- Radical Humanity
- Higher Purpose
- Systematize Development
- Generative **Tension**



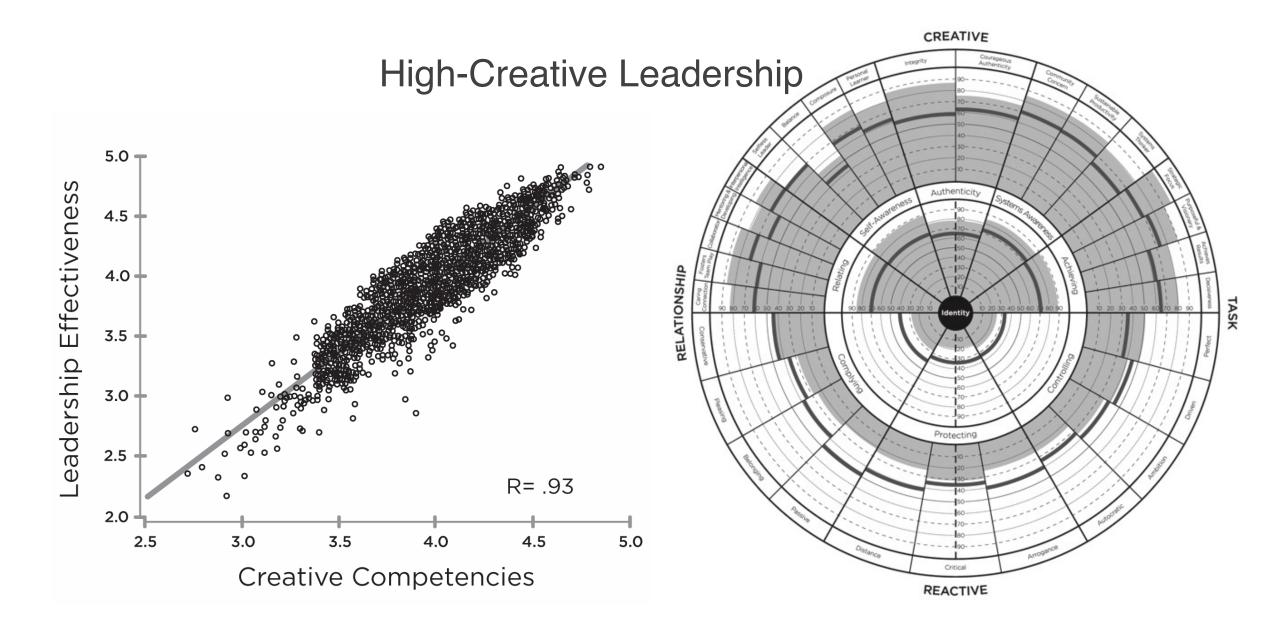
#### The Study

#### How Senior Leaders Describe Other Senior Leaders

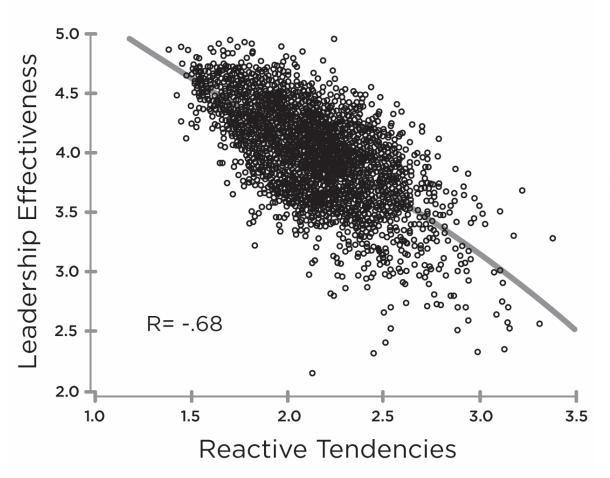


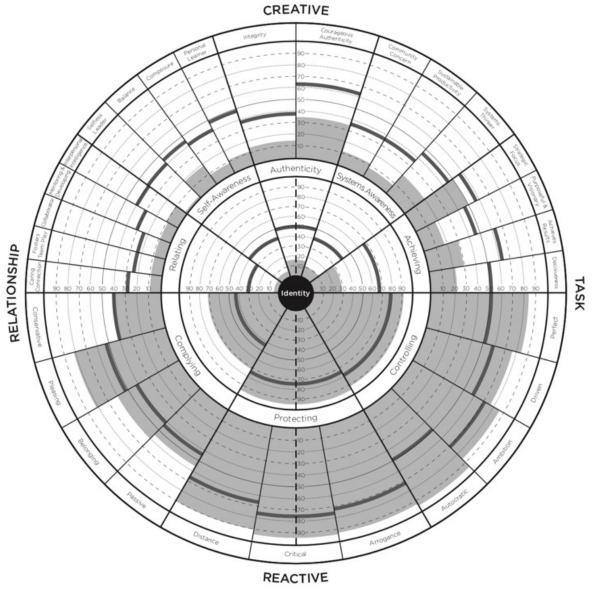


High-Creative Profile



#### High-Reactive L





#### What Works: Creative Leaders' Strengths

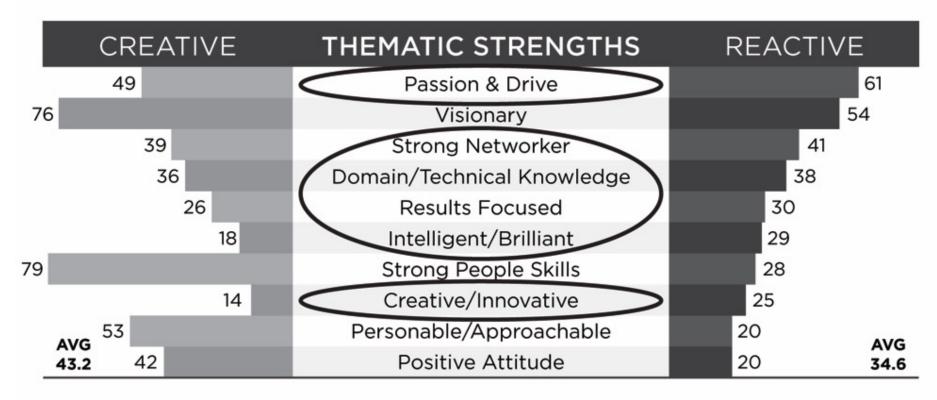
#### What Differentiates the Most Effective Leaders



Creative leaders endorsed 2.3 times more often than Reactive leaders

#### Reactive Leaders' Strengths:

#### Non-Differentiating Strengths



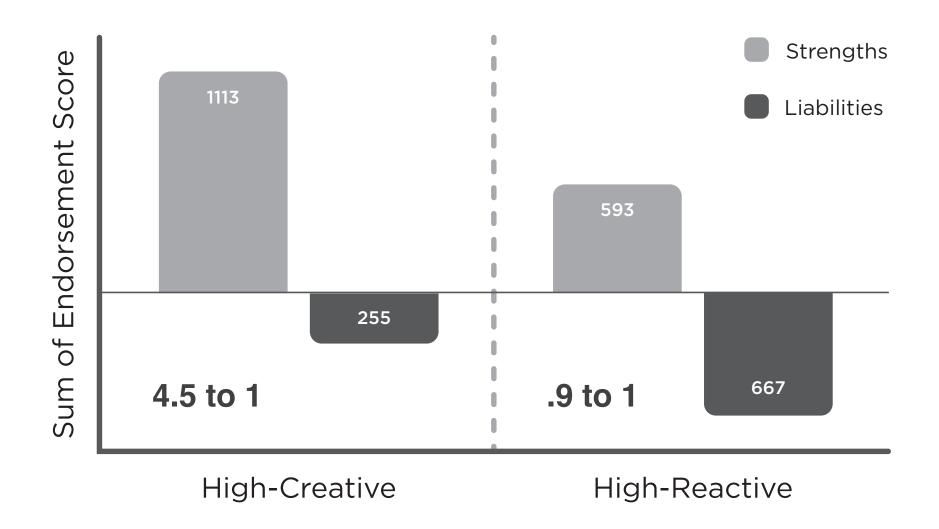
Creative leaders endorsed 1.3 times more often than Reactive leaders

#### **Leader Liabilities**

#### Most Reactive versus Most Creative

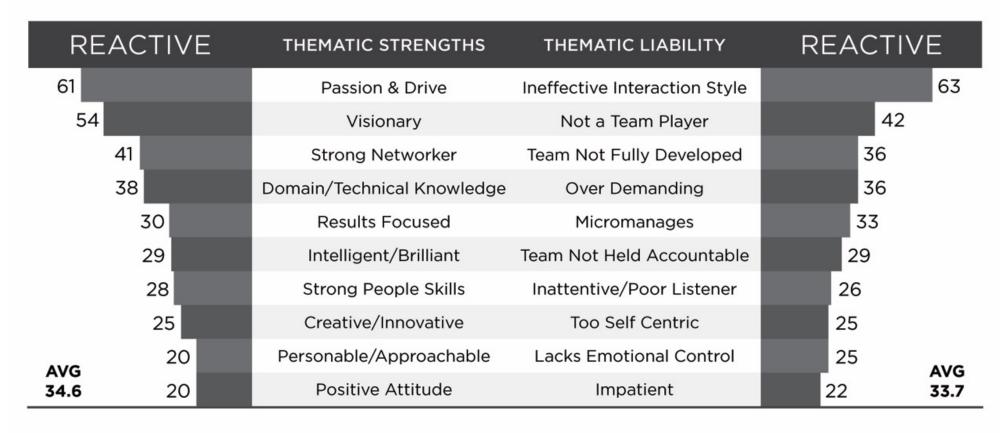


High-Reactive leaders endorsed 6.5 times more often than High-Creative leaders



#### The Cancelling Effect

#### Are You Cancelling Yourself Out?



High-Reactive strengths are 1.0 times liabilities - essentially equal/offsetting

#### How Leaders Scale Leadership



Start with Self – "I am the project"



Develop Your Team and Teams



Build the Leadership System

Extended Leadership Team

